

The evolution of a collaboration for tailor-made knowledge services to welfare directorates: lessons learned from Norway

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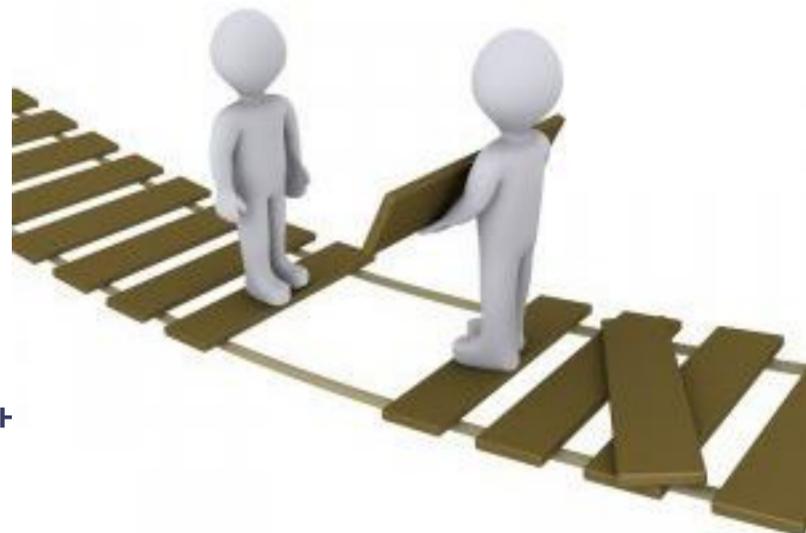
BACKGROUND

- Care and policy development should be informed by trustworthy research
- But, ensuring systematic reviews' relevance and utilization towards development can be problematic. Reasons:
 - research often inadequately tailored
 - researchers and policy makers often inadequately connected
- How to accomplish good collaboration between science and practice?



AIMS

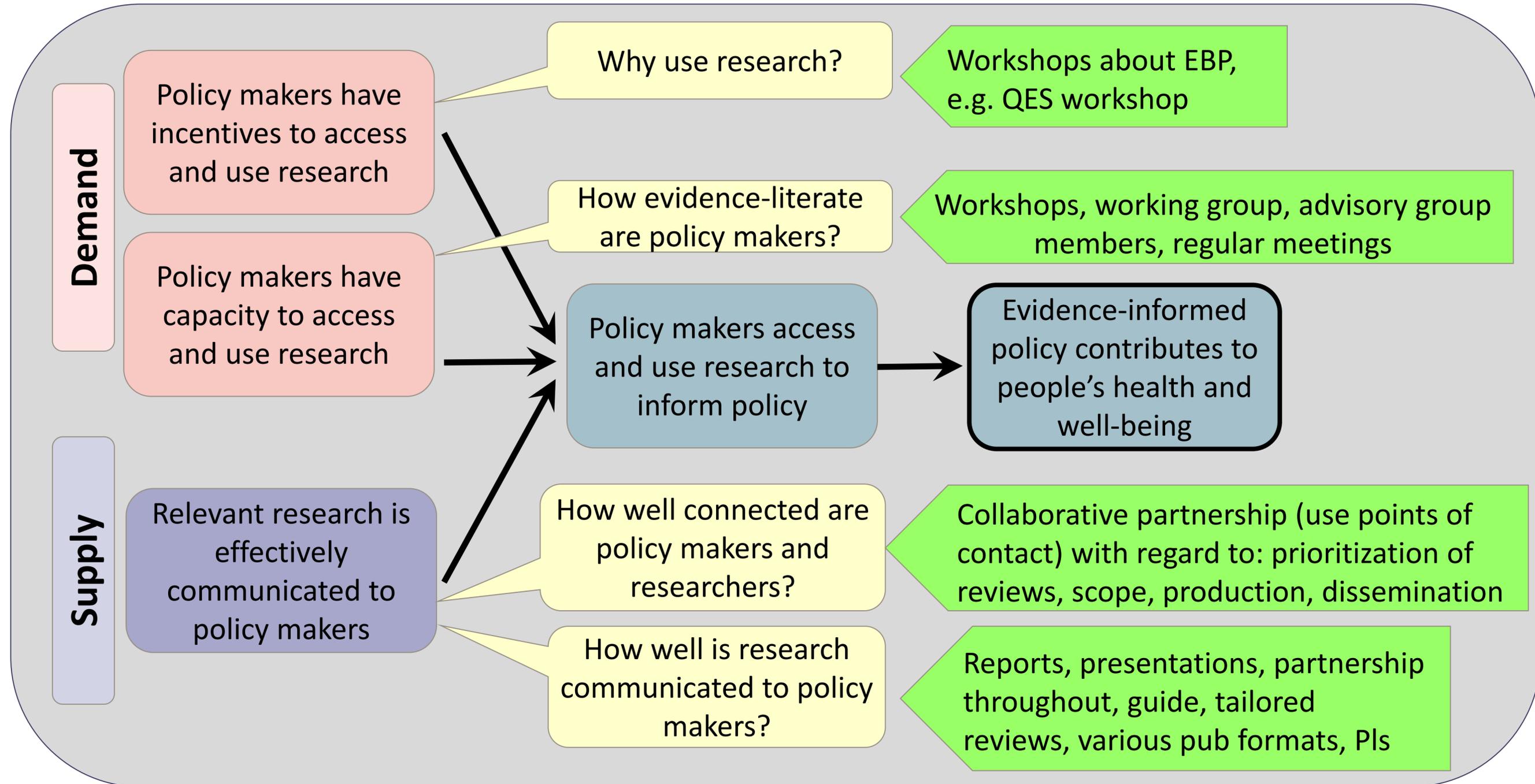
- To describe the evolution and characteristics of a collaborative partnership – between a review team and policymakers in Norway – for policy-oriented, horizontal knowledge services, specifically sharing strategies to strengthen the research-policy linkages and thereby improving the production and uptake of evidence in policy contexts



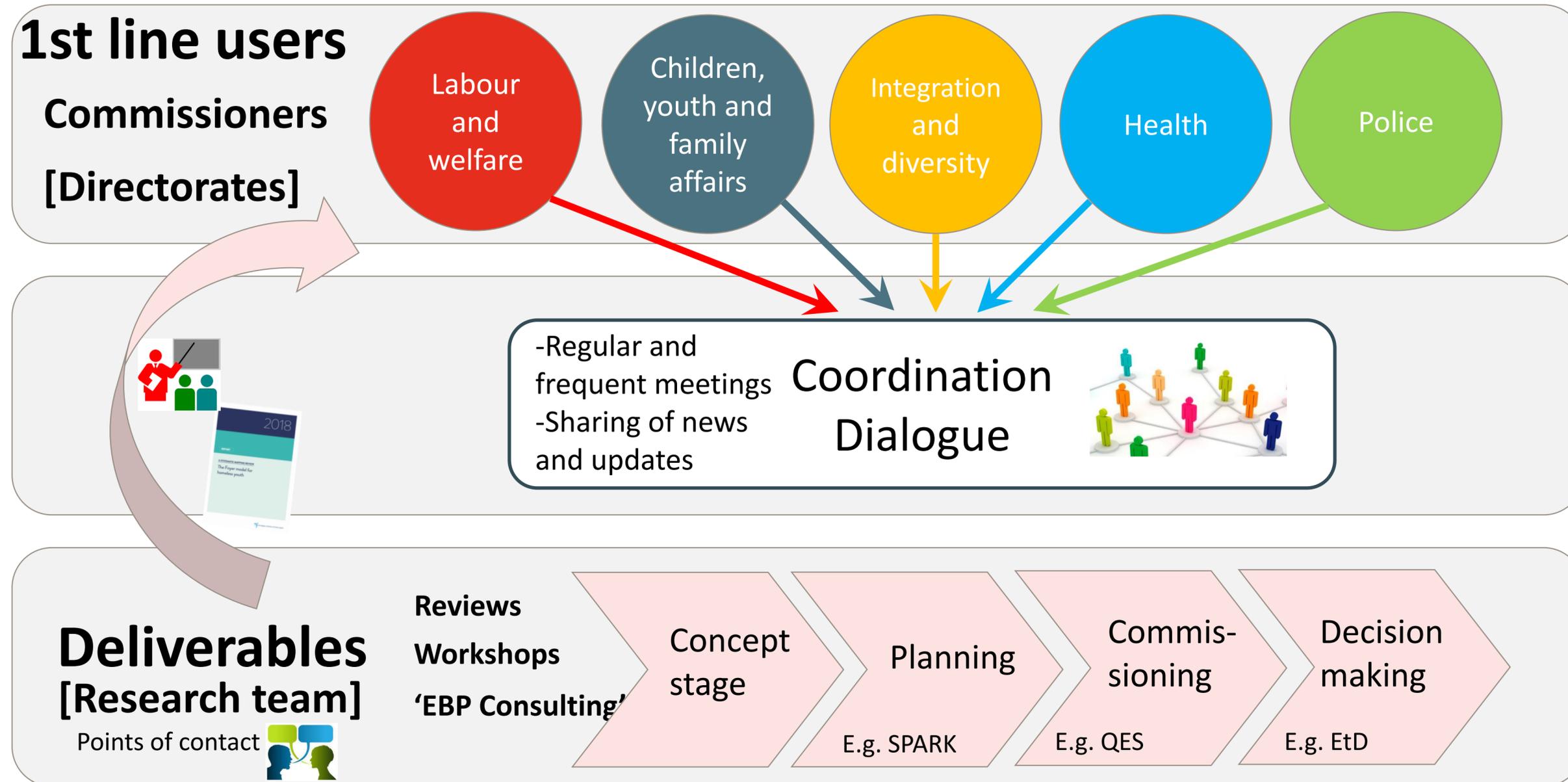
METHODS

- Case-study method
- Phenomenon of interest: development of collaborative partnership for a policy-oriented, horizontal knowledge service for decision-makers within social welfare
- Based on researchers' and clients' views, historical documents, surveys, interviews, and focus groups undertaken over several years
 - 2018: qualitative study among 15 national directorates (48 informants)

RESULTS



Collaborative partnership model



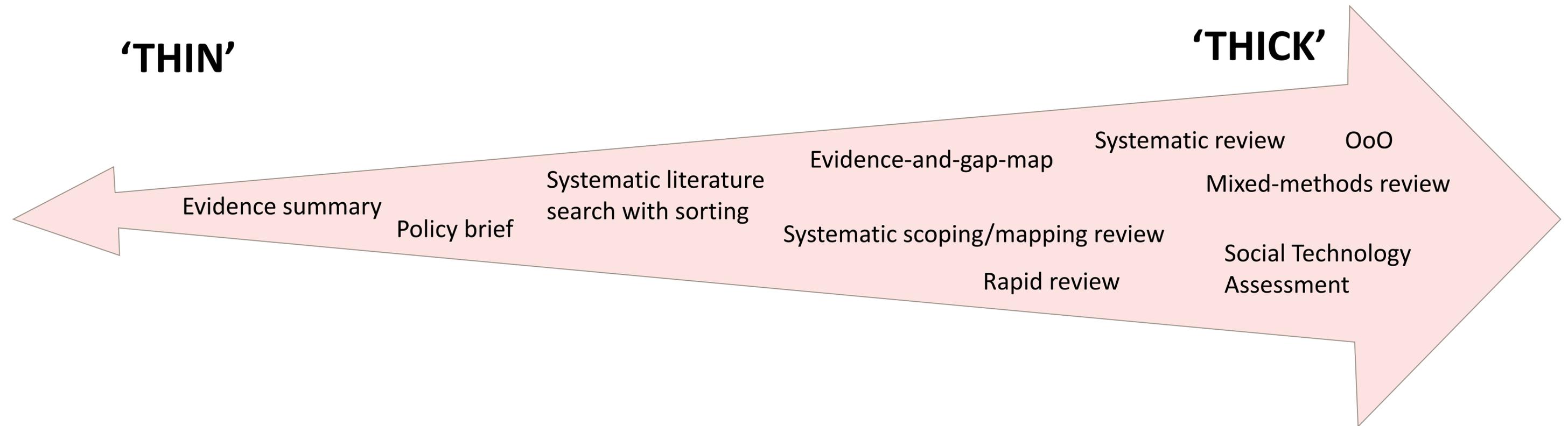
FHI -

Deliverables increasingly **comprehensive** and **customized**

Many fields for different research questions (>100): education, policing, housing, child welfare, employment, immigration, health + +

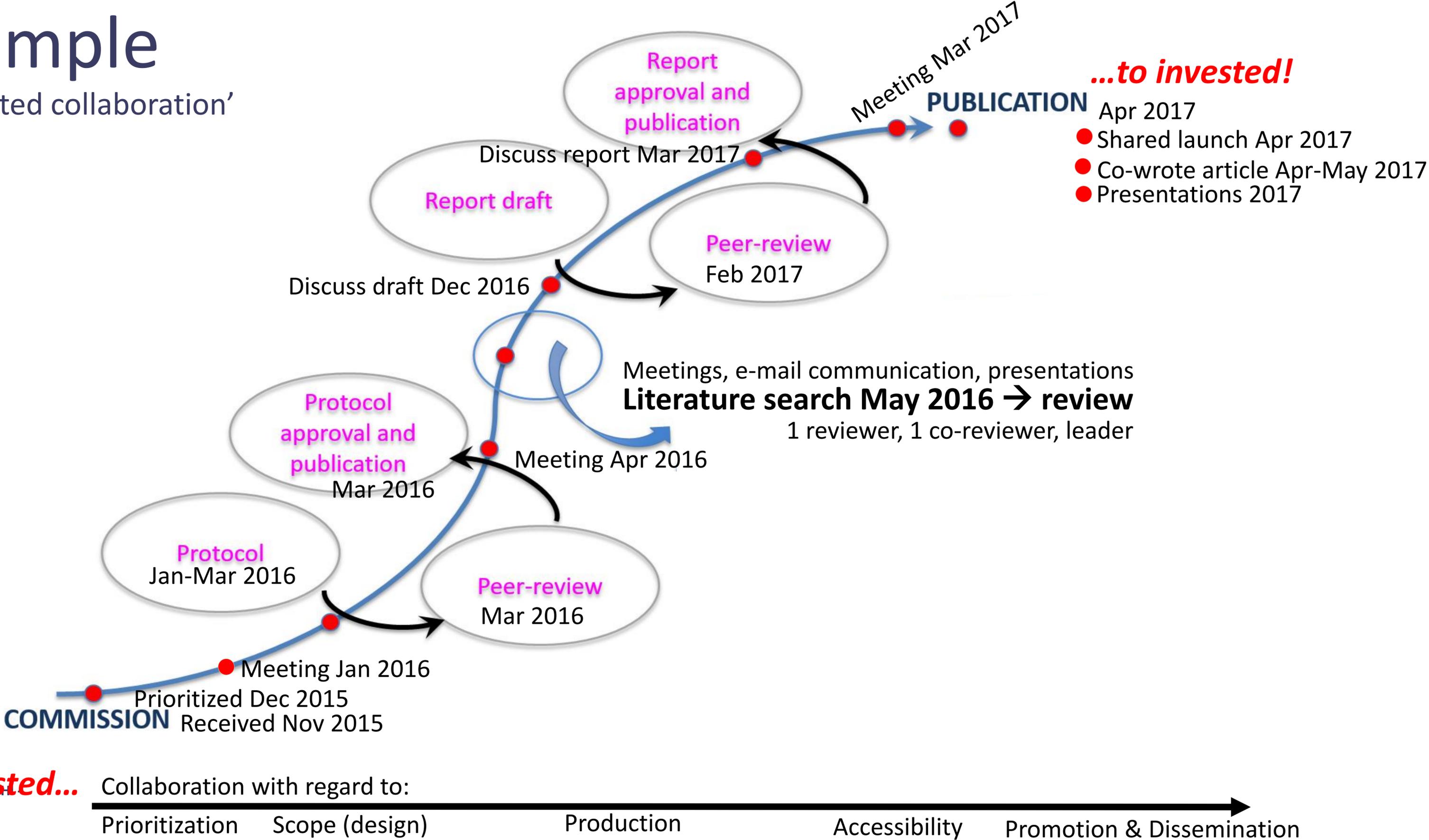
Systematic reviews

- Tailoring re. planned use, details, time, resources etc.



Example

'integrated collaboration'



LIMITS

- Evaluation of a collaboration and package of knowledge services is challenging
- The information is largely descriptive

BOTTOM LINE

From nominal cooperation to partnership

- Focus is knowledge for action
- Optimizes the reviews' relevance and uptake in policy contexts
- Increases first-line users' capacity (access and use)
- It is possible to narrow the research-policy gap, and ensure use of policy-relevant reviews, through
i) close collaboration between research and policy worlds, ii) provision of customized services

